



A flat rate of \$42/one hour (taxes included) is charged for all Senior

Support Services below:

- House Light Housekeeping for Seniors
- Cook-At-Home Service (Meal Prep) for Seniors
- Grocery Shopping for Seniors

Payment Methods

- 1. Cash: Client can pay cash to Kim To Care's worker/driver on the same day after:
 - ✓ Senior support service(s)/or
 - √ Food product(s)

is/are delivered

2. **E-transfer**: Client can make an E-transfer to "Maxgan Market Inc." CIBC business account on the <u>same day</u> after:

✓ Senior support service(s)/or

✓ Food product(s)

(Additional service fees **\$1** will/may be charged by the CIBC for e-transferring)



3. **Cheque**: Client can give a cheque (Pay to: "Maxgan Market Inc.")

to Kim To Care's worker on the same day after:

- ✓ Senior support service(s)/or
 - ✓ Food product(s)

is/are delivered

Notes:

- 24 hours before the servicing day, an e-invoice for senior support services will be sent by email /text message / Whatsapp / Wechat message to the client
- After senior support services are fully delivered at the client servicing residence, Kim To Care's workers will
 present a physical invoice to the client and the client needs to sign on an invoice to confirm a full receipt of
 Kim To Care's services
- A signed invoice for senior support services will also be sent by email to the client for the client's record-keeping
- A physical invoice is available for food products which will be provided to the clients after food products are fully paid at the point of delivery by our staff/at the point of being picked up by the client